

Policy

Pet Friendly Clarence Coast Holiday Parks

Responsible Manager (Title)	Manager Open Spaces and Facilities		
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Community Plan Linkage	Economy – We will have an attractive and diverse environment for business, tourism and industry		

1. Purpose

This policy defines the circumstances under which guests at the Clarence Coast - Holiday Parks at Iluka, Yamba, Minnie Water and Wooli will be permitted to bring pet dogs into the park.

2. Definitions

Assistance Animal: means a dog or other animal referred to in section 9 (Carer, assistant, assistance animal and disability aid) of the *Disability Discrimination Act 1992 (C'th)*

Council: means Clarence Valley Council as Crown Land Manager of Crown Reserves.

Companion Animal: means each of the following:

- (a) a dog,
- (b) a cat,
- (c) any other animal that is prescribed by the regulations as a companion animal.

Note: The fact that an animal is not strictly a 'companion' does not prevent it being a companion animal for the purposes of this policy. All dogs are treated as companion animals, even working dogs on rural properties, guard dogs, police dogs and corrective services dogs.

Registered owner: of a companion animal means the person shown in the registration information entered on the Register as the registered owner of the animal (and in the case of joint registered owners means each of those joint registered owners).

Low Season: any period other than during the NSW or Qld School Holidays (including Christmas and Easter periods and long weekends) to which Low Season tariffs are applicable.

Shoulder and School Holiday Seasons: are the Autumn and Spring NSW/Qld School Holidays, and after the Spring Season Holidays through to the start of the Christmas School Holidays, then after the Christmas School Holidays until the start of Easter/Autumn School Holidays.

Peak Season: includes the Easter Weekend, Long Weekends and Christmas NSW/Qld School Holidays.

Small dog: A dog older than 6 months of age and less than 10 kg in weight

Travelling tourist: means a person or persons who are not permanent or long-term casual occupants of the holiday park.

3. Background/legislative requirements

Until 1 July 2018, the Clarence Coast Reserve Trust was appointed by the Minister for Natural Resources, Lands and Water to manage the 'holiday parks' affairs under the *Crown Lands Act 1989*. The Clarence Valley Council was the appointed corporate manager of the Trust.

With the commencement of the *Crown Land Management Act 2016* (CLM Act), Clarence Valley Council (Council) now manages Crown Reserves as Crown Land Manager under the *Local Government Act 1993*.

Council, as Crown Land Manager, has developed this policy in compliance with the *Companion Animals Act 1998*. This policy does not alter the requirement to comply with the provisions of the *Disability Discrimination Act 1992 (C'th)* in respect of assistance animals.

Council as Crown Land Manager acknowledges that tourists travel with their pet dogs and is seeking to accommodate that need during certain time periods.

4. Policy statement

This policy applies to travelling tourists holidaying with pet dogs at Council's Clarence Coast Holiday Parks at Iluka, Minnie Water, Yamba and Woolli (excluding Brooms Head), under the following conditions: –

- a) Pet dogs will only be permitted during the Low Season period. Permission may be granted for dogs in Shoulders and during School holidays at the Park Manager's discretion.
- b) In general, only small dogs are permitted; pups or larger dogs may be permitted at the Park Manager's discretion.
- c) Only bona fide travelling tourists will be allowed to bring a dog into the holiday park (no permanent or long-term casuals may keep any dog).
- d) Pet dogs are not permitted in cabins or other park accommodation or facilities but may be permitted in cabins and facilities designated specially for use by guests with dogs.
- e) Pet dogs may be restricted to a specified part of the holiday park.
- f) A maximum of 1 pet dog is permitted per site (not including assistance animals, as defined by the *Disability Discrimination Act 1992*).

5. Implementation

The following procedures apply to the keeping of dogs in holiday parks during the off-peak period:

- a) Pet dogs must be registered at the park office on check in.
- b) Pet dogs must be registered to the travelling tourist in their state of origin with their relevant local authority (unless otherwise exempted). Guest may be asked to produce evidence of registration.
- c) Pet dogs must be on leads at all times on-site and when moving around the park and confined within their owner's accommodation at night. Maximum length for leads is 2 metres, and no runs or retractable leads.
- d) Pet dogs are to be under the control of their owner/s at all times and must not chase or otherwise aggravate native wildlife. If this occurs, the owners may be directed to leave the holiday park immediately by the Park Manager.
- e) Pet dogs must not be left alone or unattended within the park at any time.
- f) Pet dogs are not allowed in amenities, laundry, playground, camp kitchen or pool areas. In this regard this policy includes the Council enforcing the requirements of the *Companion Animals Act 1998*. This Act in particular states that the owner of a pet dog that is on a prohibited place is guilty of an offence. In general, a "prohibited place" includes:
 - i. within 10 metres of any playing apparatus,
 - ii. within 10 metres of cooking or eating facilities, or
 - iii. within 10 metres of any area set aside for the playing of organised games.

- g) Dog blankets or bedding or other material are not permitted to be washed or cleaned in any washing machines or dryers with holiday park laundries.
- h) Dog owners are to respect the right to quiet enjoyment of the holiday park by other guests. Owners who permit their pet dogs to bark unreasonably or excessively to leave the park immediately.
- i) Dog owners are responsible for picking up droppings left by their dog.
- j) Dog owners are responsible for any incidents involving their dog that occur during their stay.
- k) If substantiated complaints are made, the owner and their pet dog will be required to leave the holiday park immediately as directed by the Park Manager.
- l) No refund of any fees paid shall be made to any travelling tourist if they are directed to leave the park due to non-compliance with this or any other policy of the holiday park.

6. Appeal/objections process

N/A

7. Related Documents

N/A

8. Attachments

N/A