

## Pet Policy & Guidelines

Pet dogs are permitted at Calypso Yamba Holiday Park, Iluka Riverside Holiday Park, Minnie Water Holiday Park, and Woolli Holiday Park under the following conditions.

- a. Pet dogs are not permitted during the NSW or QLD Spring School Holidays, Summer School Holidays, Easter Long Weekend, or Autumn School Holidays.
- b. No permanent residents or long-term casuals may keep any pets.
- c. Pet dogs are not permitted in any cabins/units/villas except for designated pet-friendly accommodation.
- d. Pet dogs may be restricted to specified areas of the holiday park.
- e. Aggressive, excessively loud, or badly behaved dogs will not be permitted.
- f. Pets must be healthy and free of parasites such as worms and fleas.
- g. A maximum of 1 pet dog is permitted per site unless otherwise approved by Park Management (not including assistance animals, as defined by the Disability Discrimination Act 1992).

Pets are not permitted at Brooms Head Holiday Park or Diggers Headland Reserve.

Other pets such as cats, birds, or any other animal prescribed by the regulations as a companion animal are not permitted at any time.

### GUIDELINES

The following guidelines apply to ensure a safe and pleasant stay for all guests.

- a. Pets must remain within the pet-friendly areas of the park and are not permitted in communal areas (inside reception, pool, amenities, BBQ area, playground).
- b. Pets must always remain on leash within the park (lead length must not exceed 2 metres).
- c. Please do not use laundry facilities or amenities to wash your pet or pet items.
- d. To ensure a peaceful environment for everyone, we ask that noise such as barking be kept to a minimum.
- e. Please make sure to clean up after your pet and dispose of any waste in appropriate bins.
- f. No pet is to be left unattended including in caravans, tents, or trailers at any time.
- g. Please do not allow your pet to approach or interact with kangaroos or other wildlife.

Please remember that not everyone is comfortable around dogs. To ensure respect and consideration of all guests staying with us, we kindly request that you adhere to our pet policy. If the park manager reasonably considers that you have not complied with this policy or your pet acts in any way considered to be aggressive, dangerous, destructive and impacts unnecessarily on the welfare of other guests, park managers reserve the right to ask you to vacate the park and terminate your stay, in which case you will not be entitled to any refund.

Please be aware that you are responsible for any loss or damage, including property damage and personal injury, that may directly or indirectly result from your pet's actions or omissions. Clarence Coast Holiday Parks reserves the right to apply all fees and expenses associated with any such loss and damage to your account.